



CORPUS CHRISTI REGIONAL
TRANSPORTATION AUTHORITY

**AUDIT, FINANCE, AND HEALTH INSURANCE
SUBCOMMITTEE MEETING AGENDA**

**Wednesday, July 28, 2010
RTA Board Room
5658 Bear Lane
Corpus Christi, Texas
11:00 a.m.**

1. Review of Subcommittee Report – May 26, 2010..... Attachment 1
2. Wellness Program Attachment 2
3. Adjournment

In compliance with the Americans Disability Act, individuals with disabilities who plan to attend this meeting and who may need auxiliary aids or services are requested to contact the Assistant Secretary to the Board at 903-3561 at least 48 hours in advance so that appropriate arrangements can be made.

Chair: Mary Saenz

Members: Vangie Chapa, Gloria Perez, Crystal Lyons

On **Friday, July 23, 2010** this Notice was posted by **Beth Vidaurri, Executive Assistant** at the RTA Administrative Offices, 5658 Bear Lane, Corpus Christi, Texas.

ATTACHMENT 1

CORPUS CHRISTI REGIONAL TRANSPORTATION AUTHORITY
AUDIT, FINANCE, AND HEALTH INSURANCE
SUBCOMMITTEE MEETING REPORT
RTA ADMINISTRATION BUILDING
5658 BEAR LANE
WEDNESDAY, MAY 26, 2010

Subcommittee Members Present: Mary Saenz (Chair), Vangie Chapa, Gloria Perez

Subcommittee Members Absent: Crystal Lyons

Board Members Present: John Longoria

Staff Members Present: Jorge Cruz-Aedo (Acting Interim CEO), Twila Mouttet, Beth Vidaurri

Public Present: Jean Tucker, Chuck Linn, Wells Fargo; Rosie Aguiar, RTAEA; Eloy Soza

Ms. Saenz called the meeting to order at 11:02 a.m.

Review of Subcommittee Report – March 24, 2010

Ms. Saenz asked if there were any corrections to the minutes of March 24, 2010. There being none, the minutes were accepted as presented.

Implementation of Electronic Payment Methods

Mr. Cruz-Aedo explained that with the improvement to the Corpus Christi RTA web site it would be feasible for the Authority to implement an electronic payment method in order to accept payment for RTA services and passes through credit cards such as Visa and Mastercard. The disadvantages Mr. Cruz-Aedo pointed out were that typically there was a service fee in the range of 2 percent to 4 percent for the value of the transactions and that most retail businesses absorbed this cost.

Continuing with his presentation, Mr. Cruz-Aedo stated that staff was reviewing whether to use the Authority's depository bank or to solicit bids and would be presenting this item for Board approval.

Responding to questions from Subcommittee members, Mr. Cruz-Aedo stated that credit card security verification would be used; the service fee would be negotiated; and if the service was provided by the current depository bank, it would be provided as part of the existing contract.

Adjournment

There being no further business, the meeting was adjourned at 11:14 a.m.

**REGIONAL TRANSPORTATION AUTHORITY
AUDIT, FINANCE, AND HEALTH INSURANCE SUBCOMMITTEE
PRESENTATION DOCUMENT**

DATE: July 28, 2010
SUBJECT: Wellness Update

Background

During the May Board Meeting, the Board of Directors inquired about the progress of our Wellness Program. RTA Human Resources staff spent the next day unofficially polling employees about their perception of the program and their past usage. Interestingly enough, about half of the employees did not think we still had a Wellness Program, and the other half thought a program existed but did not know who the provider was.

The RTA was working jointly with Practiva Health to administer our Wellness Program. Through the assistance of Entrust, RTA followed a "Statement of Work". This "Statement of Work" was basically a document that outlined the services provided by Practiva and also defined the cost and terms of their services. The cost for this service was \$5.95 per member, per month, and was limited to employees and spouses. The initial arrangement was for a 2 year period commencing in 2006 but was automatically renewable as long as the relationship with Entrust was continued. In reviewing financial payments to Practiva, it appears the last payment to them was made in January of 2010, which is consistent with the previous Human Resource Manager's intentions to upgrade the Wellness Programs of the RTA and move forward with other wellness initiatives. This was the last month of our last plan year which confirms the move to terminate our participation with Practiva.

Discussion

Human Resources staff reviewed previous data submitted to the RTA by Practiva including participation rates and results. According to their data, 45% of employees had engaged the Wellness Program over the last 3 years. Employees seemed to have gone through the initial assessment, but very few moved on to the next level which consisted of advising sessions with Health Coaches. With the Wellness Program stalled at a preliminary level, efforts were being initiated to move the program further or to a higher level. It was then suggested by staff that Human Resources conduct employee focus groups to allow for greater input. Human Resources included an invitation for all employees to participate in these focus groups in our monthly newsletter. To date, response has been minimal.

In speaking with some employees, the name World Doc was brought up several times. Many of them recalled being given information about this service during the enrollment period at the start of the program year and that it had something to do with Wellness. Rick Medrano informed RTA Staff that World Doc is an online tool for Wellness that

ATTACHMENT 2

Entrust introduced this year. World Doc can be integrated with employee claims, health risk assessment (HRA), and biometric data to provide a comprehensive care medical solution that includes personalized medical goals, care gap identification and personalization, actionable programs and communications. He also explained that he and the previous HR Manager had discussed introducing World Doc to RTA employees and possibly having it become part of our Wellness Program in 2010.

Entrust has volunteered to come out and conduct training sessions on World Doc with RTA employees. This service is already part of our coverage and comes at no extra cost to RTA.

With the dollars saved from the Pactiva agreement, which is estimated to be \$15,000 for the balance of the fiscal year, staff would like an opportunity to present other Wellness initiatives that stem from employee suggestions; these would be brought back for Board action. Human Resources will still be conducting employee focus groups to gather input from employees as to the direction they would like to see the Wellness Program take. With this information, RTA staff will make additional recommendations to the Board of Directors.