

SURGE FAQs

When does SURGE run?

SURGE will run from 7:30am to 3:30pm each weekday.

How much does it cost to ride the SURGE?

There is no cost to ride the SURGE.

How do I locate the SURGE?

SURGE is unique and easy to spot. The shuttle can be identified by its unique lane markings and safety signage, as well as its audible signals and warnings. You can also track the SURGE using the TransLoc app.

Will the SURGE provide “dorm-to-classroom” service?

Many of the eight (8) stops along the SURGE's route serve student residence halls.

Who can ride the autonomous shuttles?

Anyone can ride the SURGE. Young children may require accompaniment of a guardian. All visitors must follow the campus rules and code of conduct at all times.

Will there be an attendant on board to oversee the autonomous shuttle's operation?

A customer ambassador will always be on board the shuttle to maintain customer safety.

How safe is the autonomous shuttle?

Safety is a top priority! SURGE has sensors that surround the shuttle, continuously scanning the environment and signaling the vehicle to stop when an obstacle moves too close. SURGE is continuously monitored by the customer ambassador, who can also manually stop the vehicle at any time.

Will autonomous shuttles be accessible to persons with disabilities?

Absolutely! SURGE has a built-in access ramp to assist individuals in wheelchairs, mobility devices, or assisted by service animals. SURGE contains limited wheelchair securements.

What if the SURGE is full?

The SURGE is an exciting, new service and may experience times

when it is at capacity and cannot accept new riders. We welcome you to try the SURGE at a later time. When in service, the SURGE is estimated to visit each stop every 30 minutes.

Why isn't the SURGE faster?

As mentioned above, safety is a top priority. We do not recommend riding the SURGE when in a rush. Relax and enjoy the experience.

For more information or to offer feedback on all CCRTA transportation services, including SURGE, please call 361-883-2287 or visit ccrta.org.

For all media inquiries, please contact: Rita Patrick, Director of Marketing, 361-903-3582, or rpatrick@ccrta.org.