



ADDENDUM NO. 1

REQUEST FOR PROPOSAL INTERACTIVE VOICE RESPONSE (IVR) SYSTEM

RFP NO.: 2020-FP-04

Date Issued: March 13, 2020

INSTRUCTIONS:

- (1) PROPOSER is required to comply with this Addendum No. 1.
- (2) This Addendum No. 1 becomes a part of this Request for Proposal.
- (3) **PROPOSER is required to acknowledge this Addendum No. 1 in the proper place on the Certification and Statement of Qualifications form.**
- (4) For additional information, please contact Christina Perez, Director of Procurement/Grants, or Sherrié Clay, Procurement Administrator, at (361) 289-2712.

This Addendum No. 1 is issued to make the following changes and clarifications on RFP No. 2020-FP-04:

- The Corpus Christi Regional Transportation Authority (CCRTA) is temporary closed to the public until further notice due to the COVID-19 pandemic, and as a result the pre-proposal conference scheduled for Wednesday, March 18, 2020 will be held via GoToMeeting only.
- For participation via GoToMeeting, please send a request for login information to procurement@ccrta.org by 12:00 p.m. (CST) Wednesday, March 18, 2020.