



CCRTA Continues To Be Responsive to Coronavirus (COVID-19)

CCRTA will continue to evaluate and be responsive to the threat of coronavirus (COVID-19). The health and safety of riders, employees, and the Coastal Bend community remains CCRTA's top priority. CCRTA is proactively taking aggressive cleaning and educational actions to help reduce the spread of coronavirus (COVID-19) which include:

- All CCRTA buses (including paratransit) and transfer stations undergo a deep cleaning daily with HDQ C2, hospital grade cleaning solutions throughout each day.
 - CCRTA staff is cleaning all high touch area surfaces, including handrails, fare boxes, windows, interior areas (including driver's areas), and other common locations throughout the day with HDQ C2, hospital grade cleaning solutions.
- All buses (including paratransit) undergo a thorough HDQ C2 misting disinfectant sprayer treatment daily, at the conclusion of bus service.
- All CCRTA transfer stations undergo a thorough HDQ C2 misting disinfectant sprayer treatment twice each day, including at the conclusion of business.
- All buses (including paratransit) are equipped with hand sanitizer stations to help reduce the spread of germs.
- As a preventative measure to reduce the spread of germs, all possible CCRTA bus windows have been opened. All buses will remain temperature controlled based on daily forecasts.
- If a bus operator or bus supervisor suspects a rider may have a communicable disease, the bus will be taken off the route and returned back to the maintenance facility to be deep cleaned.
- In order to reduce the spread of germs, Bus Operators are not touching or handling fare media or money.
- CCRTA is communicating safety messages, information, and updates through display posters, flyers, service alerts, and social media platforms.
 - CDC Guideline Posters in English and Spanish about washing hands are located in all buses, transfer stations and buildings.
 - Social Distancing Posters in English and Spanish are located in all buses, buildings and transfer stations.

- CCRTA is asking riders to adhere to social distancing at bus stops, transfer stations and while on buses.
- To encourage social distancing, B-Line Paratransit services are emphasizing single-rider trips when possible.
- Security and Police Officers remain on duty at all transfer stations enforcing the social distancing order.
- CCRTA has implemented the Workplace Prevention and Influenza Illness Policy Guidelines, effective immediately, which states, “Any employee who has influenza/flu-like symptoms and has a doctor’s verified excuse or diagnosis paperwork will not be penalized for missing work.”
- E-mail blasts were communicated to all employees and building tenants to help stop the spread of germs, including CDC recommendations such as:
 - Avoiding close contact with individuals who are sick.
 - Covering coughs or sneezes with tissues before throwing tissues away.
 - Avoiding touching facial features (eyes, nose, and mouth.)
 - Cleaning and disinfecting high-touch areas and common objects.
 - Staying at home when sick, except for medical care.
 - Washing hands with soap and water for at least 20 seconds.
- CCRTA asks that any individual who is feeling sick, avoid using public transportation, in order to maintain a safe environment for bus operators, riders, and community members.
- CCRTA has implemented a work from home plan and adjusted schedules for all employees.
- Bus passes can be purchased at most local HEB stores. Customer service is temporarily available online only. Customers may message CCRTA on social media or complete the customer inquiry form on CCRTA’s website, www.ccrta.org, with any questions or concerns.
- CCRTA does not provide medical transportation. If a customer feels that they may be infected with the virus, CCRTA asks that they please contact medical transportation if they need transportation to a hospital or health clinic to be tested for the virus.

- CCRTA has a page dedicated to the organization's response to the coronavirus (COVID-19), www.ccrta.org/covid19.
 - Service adjustments, rider alerts, and updates on the CCRTA's response to coronavirus (COVID-19) can be found on the organization's social media pages:
 - Facebook: <https://www.facebook.com/CorpusChristiRTA/>
 - Instagram: https://www.instagram.com/corpus_christi_rta/
<https://www.instagram.com/ccrtaalerts/> (Rider Alerts page)
 - Twitter: <https://twitter.com/ccrta>

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